



# Polite commenting & rules of behaviour



## A definition

Whether online or in real life, there are rules one needs to follow in order to conduct discussions, conversations, debates and interactions properly.



## Why is this important?

Following such rules can prevent adverse consequences and protect users from social backlash, cyberbullying, unethical communication, unsafe conduct, sharing of confidential data and cyber-security issues for individuals, communities and organisations.



## Tips and tricks

- ➔ Read and respect the terms and conditions of the platform you are using.
- ➔ Remain respectful, factual and ethical. Avoid combative behaviour and hate speech.
- ➔ Think of the consequences of your posts, words and behaviours on yourself and others.



## Useful resources and tools



Elliott on The Commenting Club, [“How to be polite to make a social difference with your comments”](#), explains how to behave online to have a positive impact and also wrote another article about [“How to be tactful to avoid conflict in commenting”](#)



Alison Grace Johansen on Norton Life Lock, [“10 netiquette rules to maintain a good online reputation”](#), helps you keep a proper and professional reputation on the internet.



Ashley Brooks on Rasmussen University, [“10 Netiquette Guidelines Online Students Need to Know”](#), lists advice for students’ behaviour, especially during online classes.



Elizabeth Hartney on Very Well Mind, [“10 Basic Netiquette Rules”](#), provides advice to avoid damaging online and offline relationships.



Goldberg on Touro College, [“15 Rules of Netiquette for Online Discussion Boards \[INFOGRAPHIC\]”](#), shows a dynamic infographic of rules to facilitate online discussions.



Kaspersky (awarded cybersecurity company), [“What is Netiquette? 20 rules: Internet Etiquette Rules”](#), lists 20 recommendations for conduct on the internet.